



Nonprofit Assistance Network

*Directory of
Organizations
that Offer*

**EDUCATION
CONSULTING
and OTHER
SUPPORT**

*for Local
Nonprofits*





Nonprofit Assistance Network

Thousands of nonprofit organizations work to improve the quality of life in our region by serving those in need, offering cultural events, educating children and adults, protecting the environment, and providing healthcare. Serving these nonprofit organizations is an array of community- and university-based organizations that share a vision of strengthening the nonprofit sector.

Members of the Nonprofit Assistance Network (NAN), which are listed in this directory, all work to increase the management effectiveness of nonprofits. While all have complementary missions, their target audience, type of programs, and geographic area of service may vary. This directory was developed to raise your awareness of the range of resources available to you and to help you identify which resource is most appropriate for your given organization and need.

NAN members meet bimonthly to keep current with each other's programs and to discuss topics of mutual interest. Although we are not an incorporated group, our informal network has increased our ability to make appropriate referrals and has stimulated collaboration among member agencies. This directory represents our first joint project.

We hope you will find the directory useful. NAN member organizations exist to help you better serve your clients and fulfill your mission more effectively.

August 2002

Directory of Organizations that Offer Education, Consulting, and Other Support for Local Nonprofits

Bayer Center for Nonprofit Management,
Robert Morris University

Carnegie Library of Pittsburgh

Community College of Allegheny
County

Community Design Center of Pittsburgh

Community Technical Assistance Center
(CTAC)

Executive Service Corps of
Western Pennsylvania

Graduate School of Public
and International Affairs,
University of Pittsburgh

Health Policy Institute,
University of Pittsburgh

The Heinz School,
Carnegie Mellon University

Nonprofit Leadership Institute,
Duquesne University

Office of Child Development,
University Center for Social and Urban
Research, University of Pittsburgh

Pittsburgh Mediation Center

Program to Aid Citizen Enterprise
(PACE)

ProArts

School of Social Work,
University of Pittsburgh

Bayer Center for Nonprofit Management, Robert Morris University

Contact Information

Peggy Morrison Outon
Executive Director
Bayer Center for Nonprofit Management
Robert Morris University
718 Fifth Ave.
Pittsburgh, PA 15219
Phone: (412) 227-6814
Fax: (412) 227-4097
bcnm@rmu.edu
www.robert-morris.edu/bcnm

Population Served

Nonprofits in Southwestern PA.

Seminars/Courses

Course on Innovative Financing for Nonprofits.

Seminars series on HR issues, collaboration, and technology.

Additional workshops on various management topics, presented by national experts.

Academic Program

Master of Science in Nonprofit Management in conjunction with the Business School.

Consulting

Consulting in a variety of areas – financial management, business planning, fund development, collaboration, technology planning and database development, board development, etc.

Other Services

Technology assistance.

Carnegie Library of Pittsburgh

Contact Information

Jim Lutton
Foundation Center
Library Center
414 Wood Street
Pittsburgh, PA 15222
Phone: (412) 281-7143
Fax: (412) 622-6561
www.carnegielibrary.org/clp/Foundation

Cathy Chapparro
Three Rivers Free-Net
4400 Forbes Ave.
Pittsburgh, PA 15213-4080
Phone: (412) 622-3415
Fax: (412) 622-3197
<http://trfn.clpgh.org>

Population Served

Nonprofits and government agencies in 9 counties of Southwestern PA.

Seminars/Courses

Foundation Center. Frequent orientations to resources, plus numerous free or low-cost workshops on fundraising, grantseeking, or other aspects of nonprofit management. Meet the Donor programs. Quarterly newsletter Charitable Reminders lists workshops offered by the Foundation Center as well as many other nonprofit service providers.

Three Rivers Free-Net. Free workshops: orientation to web design and using a web editor to create a website; weekly sessions to aide in website development.

Other Services

Foundation Center. Comprehensive print and computerized resources about nonprofit funding resources. In-depth information resource for all aspects of nonprofit management.

Three Rivers Free-Net. Free hosting of nonprofit websites.

Community College of Allegheny County

Contact Information

Mary Jo Guercio
808 Ridge Ave
Byers Hall Rm 205
Pittsburgh, PA 15212
Phone: (412) 237-2723
Fax: (412) 237-4662
mguercio@ccac.edu

Population Served

Nonprofits.

Seminars/Courses

Certificate program for 1st line supervisors and direct care workers.

Academic Program

CEUs awarded for completion of basic and advanced supervisory and HR courses, as well as basic courses for direct care workers; professional development workshops; and custom-made "In-Agency" programs based on certificate course offerings.

Community Design Center of Pittsburgh

Contact Information

Anne-Marie Lubenau, AIA
Executive Director
The Bruno Building
945 Liberty Avenue – Loft #2
Pittsburgh, PA 15222-3729
Phone: (412) 391-4144
Fax: (412) 471-9501
info@cdcp.org
www.cdcp.org

Population Served

City of Pittsburgh community-based organizations and City of Pittsburgh homeowners; also provide consulting services within the Southwest PA region.

Seminars/Courses

Brown Bag Lunch Series and Design-In-Action workshops, hosted jointly with CTAC, on variety of design-related topics.

“Add value to your home – By Design,” an interactive presentation is available for home-owners and community groups.

Other topics are available for community-based organizations.

Consulting

The CDCP helps organizations benefit from an effective design or planning process. Services include assistance with consultant selection, scope of services, stakeholder input, project management and design review.

Other Services

Educational website: www.cdcp.org

Community Technical Assistance Center (CTAC)

Contact Information

Mark T. Fatla, Esq.,
Executive Director
901 Western Ave.
Pittsburgh, PA 15233
Phone: (412) 231-2822
Fax: (412) 231-6150
Email: info@ctaonline.org
www.ctaonline.org

Population Served

Community based organizations.

Seminars/Courses

The Core Series, 8 biweekly workshops, trains board members and staff of small nonprofits.

Design in Action workshops, with CDCP, feature community design topics.

Other topics range from "Economic Development Finance" to "Community Gardening."

Consulting

Neighborhood and strategic planning, community organizing and advocacy, board development, Main Streets assistance, project and financial management.

Other Services

CTAC Do It Right! Kits provide concise explanations of common nonprofit questions. Our library offers books and articles on nonprofits and community development. We make connections to other providers and resources.

Educational website: www.ctaonline.org

Executive Service Corps of Western Pennsylvania

Contact Information

Laurie Anderson
Executive Director
425 Sixth Avenue
Suite 1610
Pittsburgh, PA 15219-1837
Phone: (412) 263-6718
Fax: (412) 263-2106
Email: info@escwpa.org
www.escwpa.org

Population Served

Nonprofits and public agencies in
Southwestern PA.

Seminars/Courses

Incorporation workshop for those
considering the start-up of new
nonprofits.

Consulting

Management professionals provide
low-cost consulting on financial
management, board development,
marketing, technology, planning, and
other areas. Referral to pro bono legal
counsel available to small nonprofits
in Allegheny County. Incorporation
assistance offered to start-up groups.

Other Services

Leaders Circles, facilitated, structured
networking groups of 5-7 executive
directors or senior management staff.

Newsletter, [Executive Insight](#) profiles
ESC clients and covers services offered
by ESC and other providers.

Graduate School of Public and International Affairs, University of Pittsburgh

Contact Information

Michelle Garrity (Exec. MPPM)
Steve Farber (MPA)
Leon Haley (Nonprofit Clinic)
Posvar Hall – 3rd Floor
University of Pittsburgh
Pittsburgh, PA 15260
Phone: (412) 648-7600
Fax: (412) 648-2605
www.gspia.pitt.edu

Population Served

Mid-career professionals; students interested in nonprofit work; organizations in need of technical assistance.

Seminars/Courses

Management and planning courses; nonprofit lectures.

Academic Program

Master of Public Policy and Management (Exec MPPM) – one year accelerated program; Master of Public Admin (Nonprofit Management).

Consulting

Nonprofit Clinic: technical assistance to organizations via students and faculty.

Other Services

Faculty and students may work on research and other special projects; student internships at nonprofit organizations.

Health Policy Institute, University of Pittsburgh

Contact Information

Linda Kalcevic
Administrator
University of Pittsburgh
Graduate School of Public Health
Health Policy Institute
130 DeSoto Street
A635 Crabtree Hall
Pittsburgh, PA 15261
Phone: (412) 624-6104
Fax: (412) 624-7747
Email: kalcevic@pitt.edu
www.pitt.edu/~hpi

Population Served

Managers, trustees, and professional staff of health and human services organizations, foundation executives, government personnel, consumers and their advocates, students and faculty with interests in health policy and management.

Seminars/Courses

Lecture Series in Health Policy and Management, held during the fall and spring terms on Wednesday afternoons.

Academic Program

Governance Initiative Briefings are held Friday mornings. Graduate classes: Health Policy; Health Program and Project Management; Strategic Management of Health Services Organizations.

The Heinz School, Carnegie Mellon University

Contact Information

Mary Hoover
Executive Director
Suite 1103 Hamburg Hall
5000 Forbes Avenue
Carnegie Mellon University
Pittsburgh, PA 15213
Phone: (412) 268-2194
Fax: (412) 268-9079

For Custom Program Information

Angela Trapani
Director, Government and
Nonprofit Programs
Rm 1112 Hamburg Hall
5000 Forbes Avenue
Carnegie Mellon University
The Heinz School
Pittsburgh, PA 15213
Phone: (412) 268-6113
Fax: (412) 268-7036
Email: execed@andrew.cmu.edu
www.heinz.cmu.edu

Population Served

Nonprofits.

Seminars/Courses

Courses on: Planning and Management of Nonprofits, Resource Development, Strategic Planning, Program Evaluation, Ethics.

Academic Program

Graduate Program in Master of Public Management with a concentration in Management of Nonprofit Organizations.

Nonprofit Leadership Institute, Duquesne University

Contact Information

Michael Kumer
Executive Director
104 Rockwell Hall
Pittsburgh, PA 15282
Phone: (412) 396-6231
Fax: (412) 396-4712
Email: nli@duq.edu
<http://coned.duq.edu/nonprofit>

Population Served

Nonprofits in Southwestern PA.

Seminars/Courses

Courses for nonprofit trustees in governance; programs include the leadership academy, a leadership breakfast series, and a wide variety of specialized programs.

Consulting

Consulting referrals in governance and custom training for individual nonprofit boards.

Other Services

BoardLink, a comprehensive board match program.

Office of Child Development, University Center for Social and Urban Research, University of Pittsburgh

Contact Information

Anne Farber
University of Pittsburgh
Office of Child Development/Planning & Eval
400 N Lexington Avenue
Pittsburgh, PA 15208
Phone: (412) 244-1769
Fax: (412) 244-5321
Email: farber@pitt.edu
www.pitt.edu/~ocdweb

Population Served

Nonprofits and public agencies in
Southwestern PA.

Seminars/Courses

Workshops on program design,
evaluation, and needs assessment.

Academic Program

Interdisciplinary Fellowship Program in
Policy and Evaluation.

Consulting

Consulting in program design, evaluation,
and needs assessments with community
human service program staff.

Pittsburgh Mediation Center

Contact Information

Gale McGloin
Executive Director
100 Sheridan Square, 2nd Floor
Pittsburgh, PA 15206-3019
Phone: (412) 365-0400
Fax: (412) 365-0600
Email: inquiry@pittsburgh-mediation.org
<http://trfn.clpgh.org/pmc>

Population Served

Nonprofit organizations in Western PA.

Seminars/Courses

Training in conflict resolution, collaborative problem solving, mediation and anger management, customized to meet the needs of clients.

Consulting

Conflict assessment and facilitation services provided to groups. One-on-one mediation and multiparty mediation services are also available.

Program to Aid Citizen Enterprise (PACE)

Contact Information

Barbara J. Bazron, Ph.D.
Executive Director
One Gateway Center

Suite 500
420 Fort Duquesne Blvd
Pittsburgh, PA 15222
Phone: (412) 562-0290
Fax: (412) 562-0292
Email: bazronb@pacepgh.com

Population Served

Nonprofits in Southwestern PA.

Seminars/Courses

Community Based Asset Development Program (CBAD): Technical assistance, workshops, leadership training.

Academic Program

PACE Opportunities Program: Academic enrichment and support for students ages 14-21, workshops, seminars.

Consulting

PACE/BCNM Master Consultants Program: provides consulting in a variety of areas.

Other Services

Grants Program: Accepts RFPs from community organizations for small grants.

ProArts

Contact Information

Marilyn Coleman
Executive Director
425 Sixth Avenue, Suite 1220
Pittsburgh, PA 15219-1819
Phone: (412) 391-2060
email: proarts@proarts-pittsburgh.org
www.proarts-pittsburgh.org

Population Served

Nonprofit arts organizations and individual artists in Allegheny County; some programs (e.g., workshops) also open to organizations and artists in contiguous counties.

Seminars/Courses

Marketing training through the National Arts Marketing Project (sponsored by American Express Company); Basic arts management workshops and start-up assistance through Arts Management 101 Seminars.

Consulting

Management and legal consulting through Business Volunteers for the Arts and Volunteer Lawyers for the Arts, and management audits conducted by ProArts staff.

Other Services

Grant Programs: Grants for arts projects and technical assistance through the PA Partners in the Arts and the Arts Management Enhancement Service (respectively); ProArts Ticket Service provides telecharge and on-line box office services for arts groups; several publications provide industry news and promote arts events to the general public.

School of Social Work, University of Pittsburgh

Contact Information

Tracy M. Soska, LSW
Continuing Education Director
School of Social Work
University of Pittsburgh
Pittsburgh, PA 15260
Phone: (412) 624-3711 (P)
Fax: (412) 624-5323 (F)
Email: tsssw@pitt.edu
www.pitt.edu/~pittssw

Population Served

Nonprofit, human service organizations:
executives, professionals, para-professional
board/volunteer, grantmakers, policy-
makers, community builders/leaders.

Seminars/Courses

Continuing Education workshops, institutes,
and conferences; courses and mini-courses;
Human Services Executive Academy:
catalyst for community building; child
welfare competency training; nonprofit
management.

Academic Program

BASW/MSW/PhD Clinical Practice,
Community Organization and Social
Administration; Child Welfare for Education
and Leadership (CWEL); Home and School
visitor Certificate-PA; Marriage and Family
Therapy; Workplace/Employ Assistance.

Consulting

Contract training; Mental Health Services
Research Center - Research and Program
Evaluation; Community Enhancement
Research Network; faculty and student
skills expertise; training and conference
development.

Other Services

Technical assistance; administration/ coordination services; student internships; group and meeting facilitation; education and training publications.



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